

Frequently Asked Questions (FAQ)

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© 1999-2003 BraddockStreet Software
75 Starlight Lane
Cherrylog, Georgia U.S.A. 30522
(706) 632-3763

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FAQ #1: What is "Cracking"? Am I safe against it?

Cracking (also known as reverse-engineering) is the term used for taking a computer file's binary code and working backwards to determine how a software program was created. Unfortunately, given enough time and resources ANY software can be reverse-engineered. Once this is done, there is *nothing* anyone can do to prevent the from working around the security.

Even military grade security software is 'crackable'. The military's goal is to make the cost of cracking the software so astronomical in both time and resources (primarily cash) that it becomes impractical to do so.

Install Factory is NOT intended to provide military-grade security or protection of your software or data. Instead, Install Factory creates several layers of protection, all of which must be overcome by potential crackers before they are able to circumvent your security. This layering of security provides a very strong defense against all but the most ardent attackers. Again, the goal is to greatly reduce the opportunity for your users to give away functional copies of your software by making it impractical to crack the security.

FAQ #2: Is there a limit to the number of files?

No. You are limited only by the constraints of your computer. Each file, folder and Action is handled sequentially at runtime. Therefore, the number of items in the installer does not adversely effect performance.

FAQ #3: What are the dimensions of the images?

The user interface images are 150 x 270 pixels.

The billboard image displayed during the actual install is 245 x 490 pixels.

FAQ #4: How do I replace the images?

On Macintosh computers, drag-n-drop a PICT file onto the image you want to replace. On Windows computers, drag-n-drop a BMP file onto the image you want to replace. Other image formats will be coming soon. For now, you are limited to PICT and BMP.

FAQ #5: Can I create an installer with no interface?

If you are using the anti-piracy features, NO. The user must enter a security code before the installation will take place. If you are not using the anti-piracy features then, yes, you can suppress all screens and have a 'headless' installer. We are planning to release a version of Install Factory which takes its Product Key from the command-line. This version of Install Factory will allow you to integrate the ability to create a Lock Point file directly into your existing installer tool without the need to have Install Factory display any user interface.

FAQ #6: Why can't the Macintosh plug-in or library find the LockPoint file?

On the Mac, the two versions of the OS have different file systems in place. On OS 9x, the LockPoint file is located in the Preferences folder. It is located in the user's preferences on OSX. You must use the proper installer type (OS9 or OSX) to install the LockPoint file in the proper location for that version of the Mac operating system.

FAQ #7: Why does Install Factory crash in Mac OS9?

On the Mac in OS9 you must specify the amount of RAM each application receives. The RAM allocation for Install Factory needs to be increased if you are more than 100 or so files to an Archive. Select the Install Factory application in the Finder and choose 'Get Info' from the File menu. Select 'Memory' from the popup menu and increase the value you see there. Close the 'Get Info' dialog and restart Install Factory.
